In case of error…

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José Antonio Rodríguez, the programmer of Astro-Nex, passed away in early 2022. This means that there will be no new versions of the program.

This document contains information on the procedure to follow when the program does not work or cannot be installed (in Windows environment).

1. Data backup

Astro-Nex saves chart data into the file:

charts.db

located in the folder:

My-user/.Astronex

It is recommended to back up this file from time to time.

2. Astro-Nex doesn't start

If Astro-Nex doesn't start, do the following:

2.1. Make a backup of the *charts.db* file
2.2. Uninstall Astro-Nex.
2.3. Delete the *.Astronex* folder
2.4. Make sure that the *C:\Program files (x86)\Astro-Nex_1.2.3* folder was deleted during uninstall, and if not, delete it.
2.5. Reinstall Astro-Nex.
2.6. Once you have verified that it works:
(1) Close the program.
(2) Put the *charts.db* file (which you saved) in the *.Astronex* folder

3. Astro-Nex cannot be installed

The file *C:\Program files (x86)\Astro-Nex_1.2.3\nex.exe.log* contains information on the type of error that occurred.